



RETURN FORM

Please fill out this form and add it with the item(s) that you wish to return.



NAME:

ADDRESS:

EMAIL ADDRESS:

IBAN:

PHONE NUMBER:

BIC:

INVOICE NUMBER

BANK NAME:

ITEM/ITEMS BEING RETURNED:

ITEM CODE	PRODUCT DESCRIPTION	COLOUR	SIZE	PRICE

REASON WHY YOU RETURNED THE ITEM/ITEMS:

RETURN POLICY

Can I return ordered items?

Sure, no problem. If the item you ordered does not suit you, you have 30 days of reflection to send it back to us. Please note that the item must be unused and in perfect condition (new), undamaged, in its original packaging and provided with all labels and hangtags.

How do I return an item/order?

If you ordered from our website, you can return your order or items with this return form. Fill out the form and select your reason for the return. The customer will be responsible for arranging the return shipment(handling & costs).

I want to exchange an article, is that possible?

Unfortunately, at this moment, it is not possible to exchange products. You will need to return the article to us, and we will refund your purchase (the shipping costs will not be refund). If you want or need a different size or colour of the ordered article, please order a new one through our website. For any questions about an exchange/return, you can contact our customer service at +32 55 42 34 35 when your return/exchange applies for the 30 days return policy.

I bought a richa article through an authorized richa dealer, can I return it to you?

No. You can, however, return your article(s) at your richa dealer, subject to the agreements you made with him. The transaction will be processed by the dealer at the location of purchase.

I bought a richa article through the richa webshop, can I return it at a richa dealer?

No. You need to return your online purchase to the richa webshop.

ALL RICHA MERCHANDISE MUST BE RETURNED TO:

**RICHA
WESTERRING 27
9700 OUDENAARDE
BELGIUM**